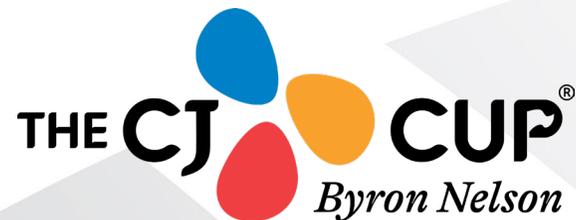
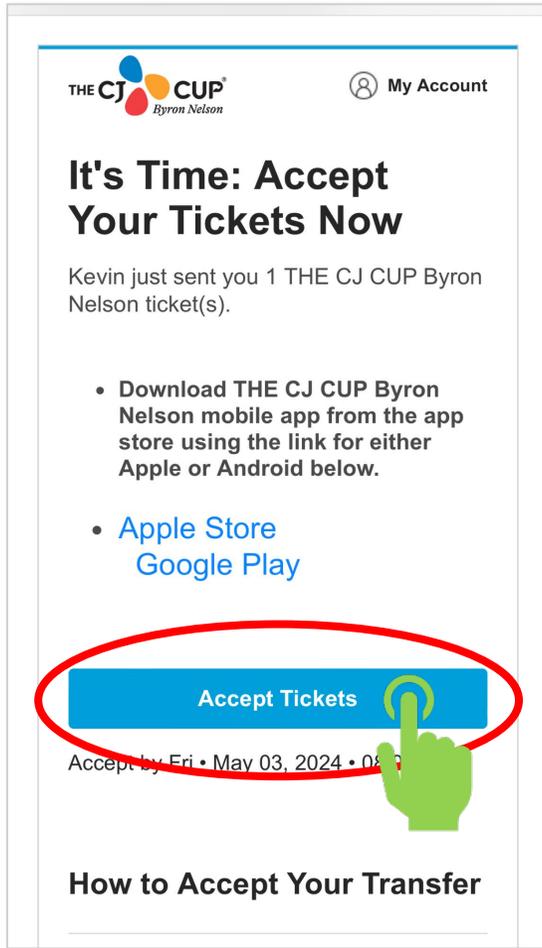


# ACCESSING TICKETS ON A MOBILE DEVICE



# FIRST, ACCEPT YOUR TICKETS



If you already purchased your tickets, skip to the next step.

If someone is sending you tickets, you must accept your tickets via the email you received from THE CJ CUP Byron Nelson and create a 'CJ CUP Byron Nelson Account Manager' account before you can manage your tickets.

Please note that the 'CJ CUP Byron Nelson Account Manager' account is different than a Ticketmaster account.

# ACCEPTING TICKETS

**Sign In to THE CJ CUP Byron Nelson**  
Powered by *ticketmaster*  
New to Ticketmaster? [Sign Up](#)

**Important Account Update**

You can now use the same email and password for both your THE CJ CUP Byron Nelson ticket account and your Ticketmaster account.

**THE CJ CUP Byron Nelson ticket holder?** Use your existing email to sign in and update your password if prompted.

**New here?** Use your Ticketmaster email and password.

[Learn more](#)

Email Address  
  
This field is required.

Password  
 SHOW

Remember Me [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).



**My Events** Transfer

**KEVIN WELLBORN SENT YOU TICKET(S).**  
**Accept the transfer to view ticket(s).**

[View Details](#) [Accept](#)

**Important** Only accept ticket transfers from people you know and trust to help everyone stay safe and socially distanced. As official health guidelines evolve regarding COVID-19 safety, the venue may shift seating configurations and capacity.

**Get Your Tickets Ready**  
For the fastest way in, view and save your tickets to Apple Wallet to beat busy network connections.

**My Listings**



**You accepted 1 ticket(s).** [Show More](#)

**THE CJ CUP Byron Nelson Thursday**  
Thu, May 02, 2024 • Gates Open 7am  
Mckinney, TX — TPC Craig Ranch

**Get Your Tickets Ready**  
For the fastest way in, view and save your tickets to Apple Wallet to beat busy network connections.

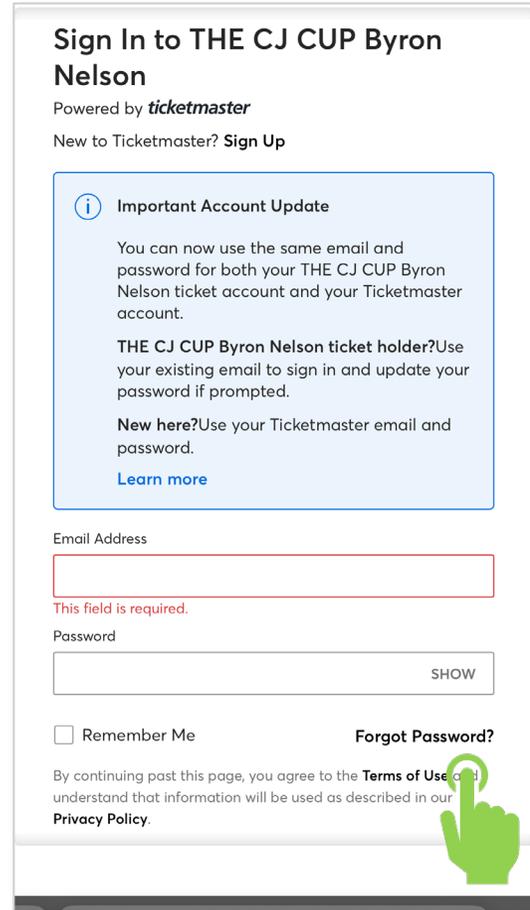
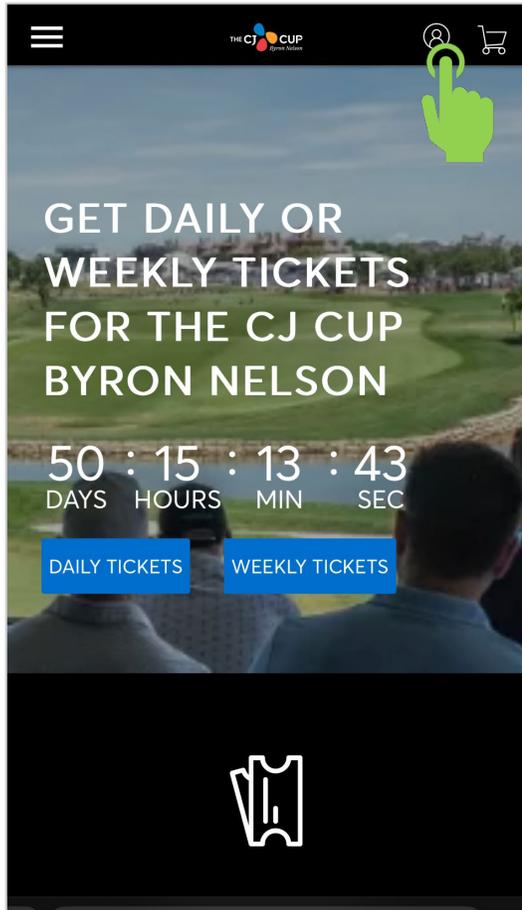
**My SafeTix™** [MORE](#)

When someone transfers you tickets, you will receive an email. Click the 'Accept Tickets' link and you will be brought to THE CJ CUP Byron Nelson Account Manager page. If it is the first time you are receiving tickets, you will need to create an account. Otherwise, sign in using your account information.

On the dashboard, you will be able to accept the tickets into your account. After doing so, you will receive a confirmation screen with the ticket details and information.



# LOGGING IN



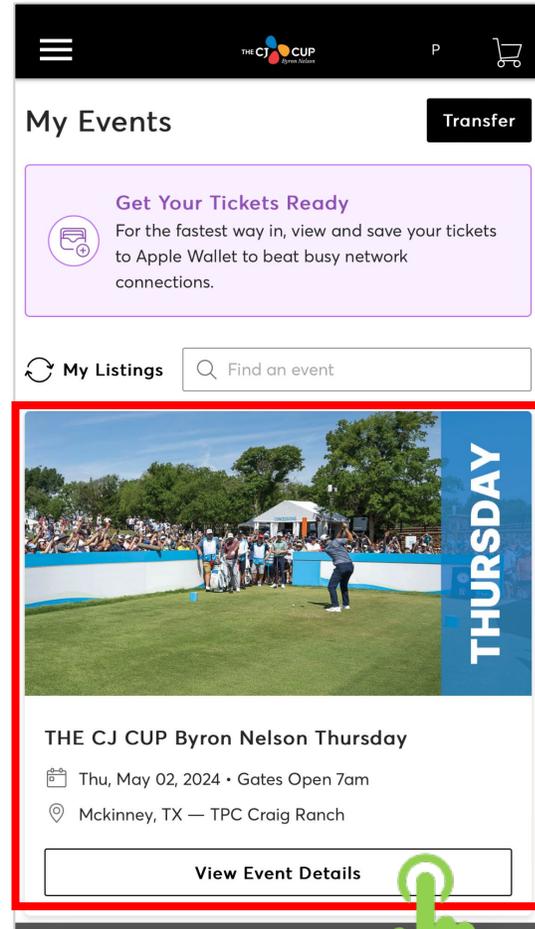
Log in to your CJ CUP Byron Nelson account by going to:

<https://am.ticketmaster.com/byronnel/>

and use the email your tickets were sent to.

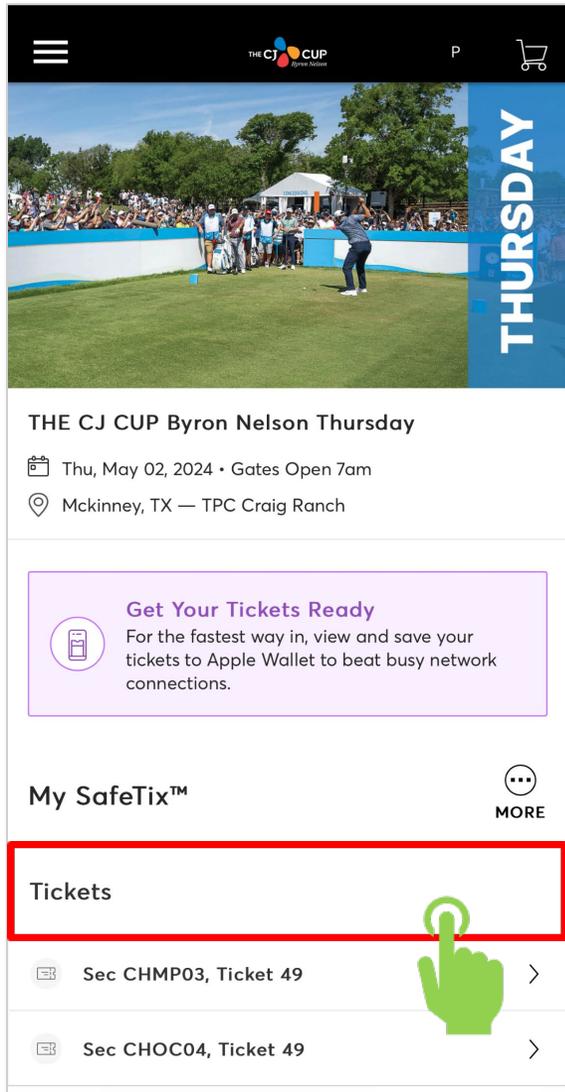
\*\*\*If this is your first time logging in to the account manager page, click 'Forgot Password' and follow the links to reset your password. Then, go back to the home page and log in.\*\*\*

# MANAGING TICKETS



Tap the specific day you would like to access.

# TICKETING OPTIONS



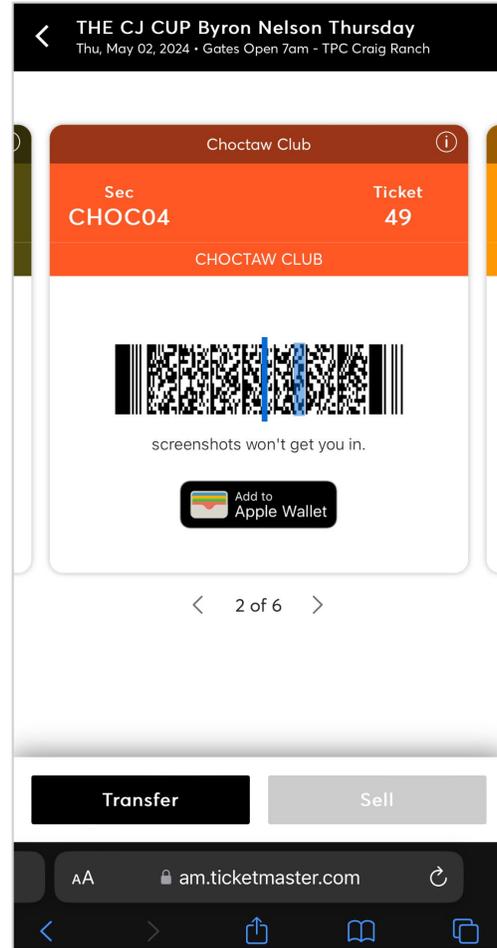
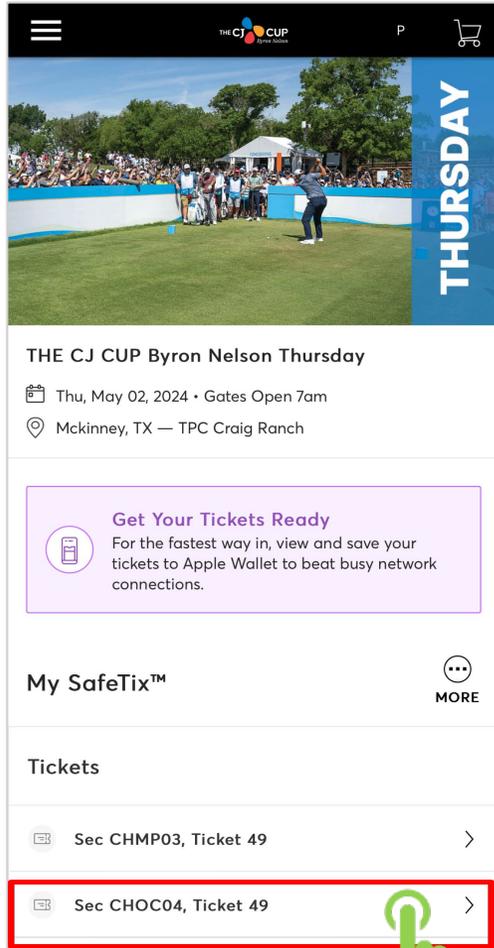
Click to view your ticket(s)

Option 1: View the barcode to scan.

Option 2: Add ticket to your smartphone wallet.

Option 3: Transfer your tickets to another person.

# OPTION 1: VIEW THE BARCODE TO SCAN

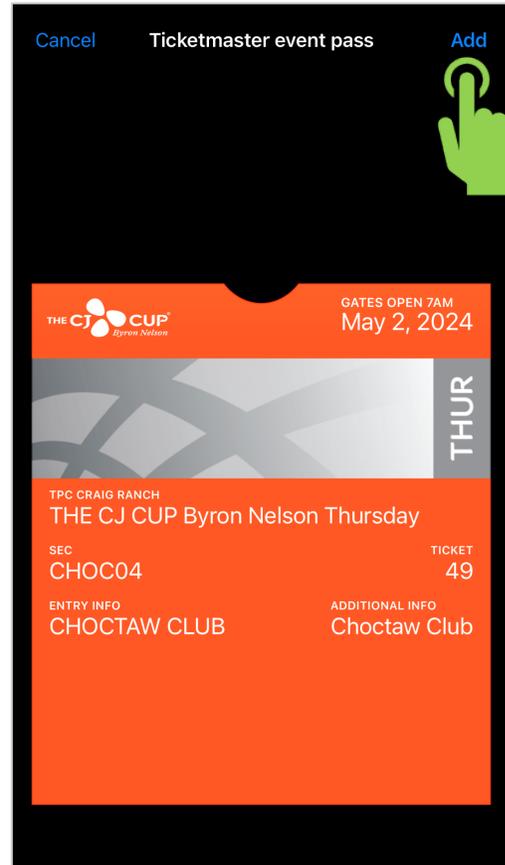
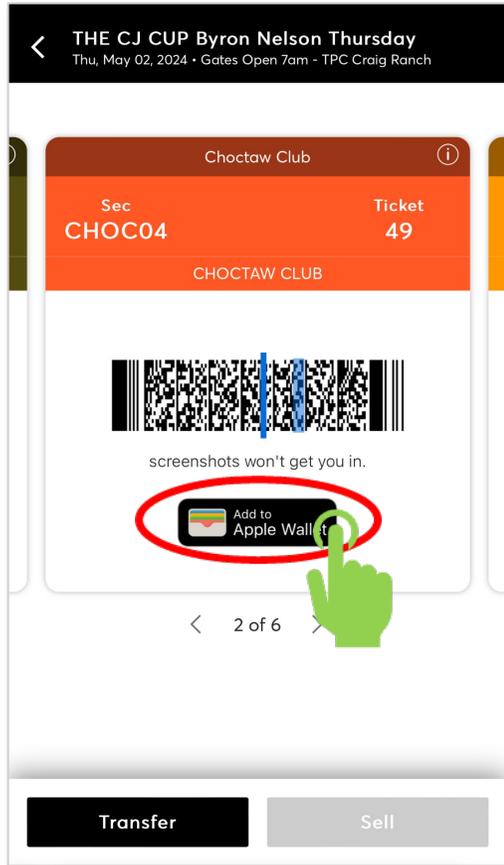


To view the barcode, click on the ticket.

From there, you will be able to view the ticket details and barcode.

You are ready to scan!

# OPTION 2: ADD TICKETS TO YOUR SMARTPHONE WALLET



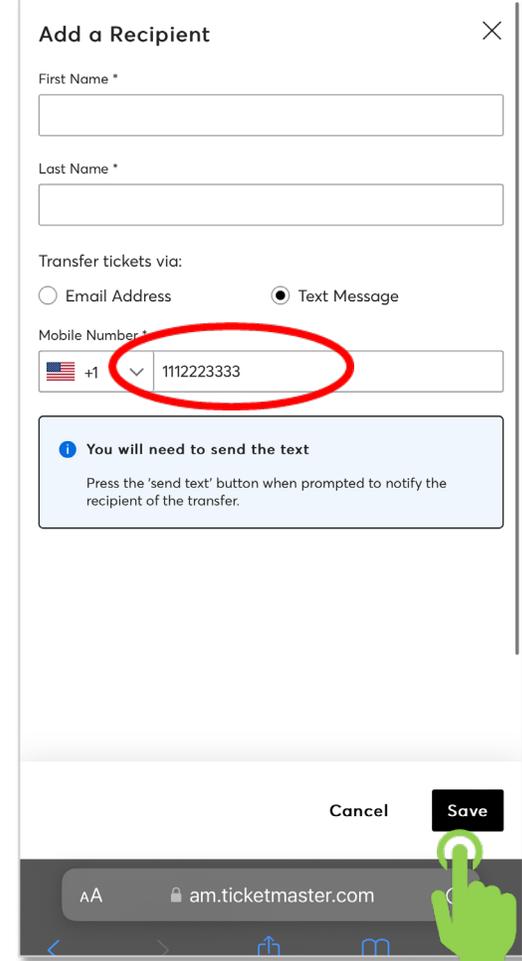
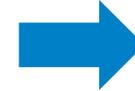
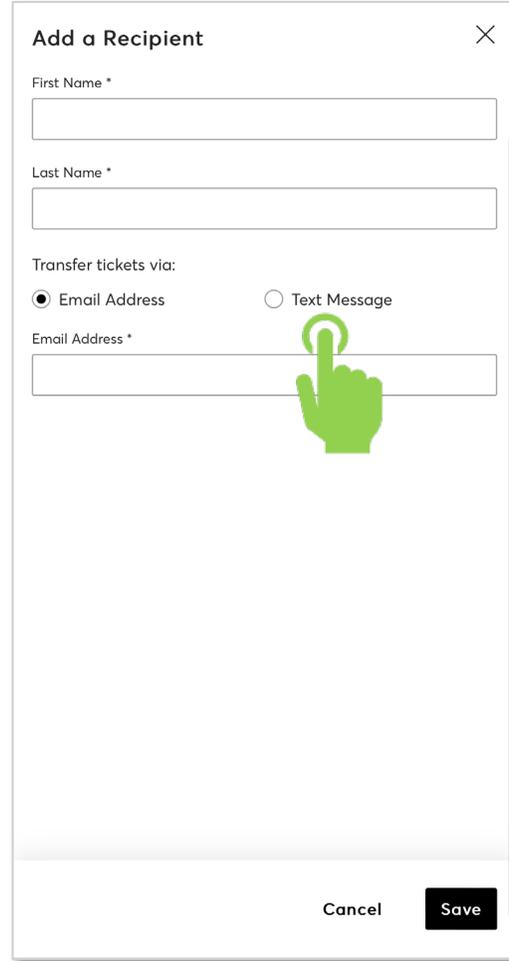
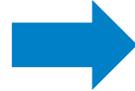
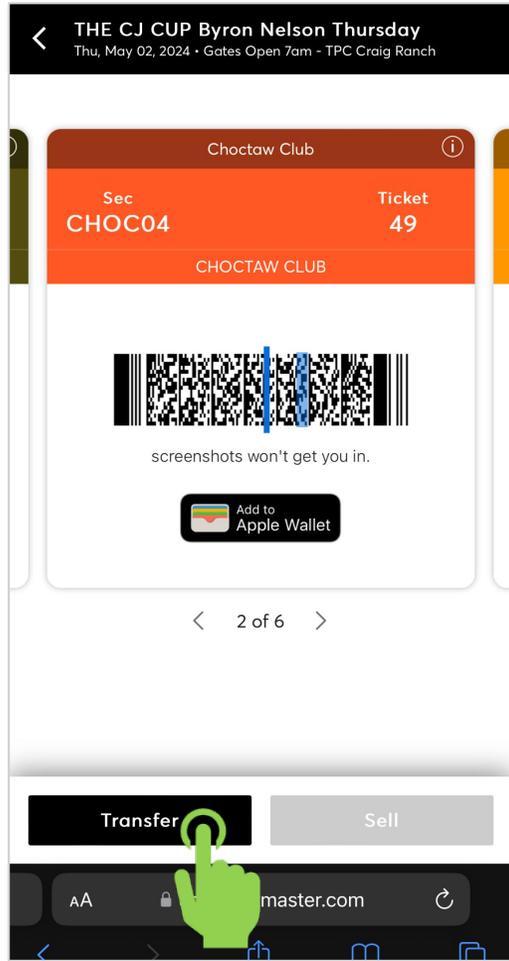
To download tickets to your smartphone wallet, follow these steps:

1. Click on a ticket.
2. Click 'Add Ticket to Wallet'.
3. If you have multiple tickets and you are using all of them yourself, you can select the 'Add All Tickets to Wallet' option.
4. From there, you will be able to view the ticket details. Press 'Add' to download into the wallet.

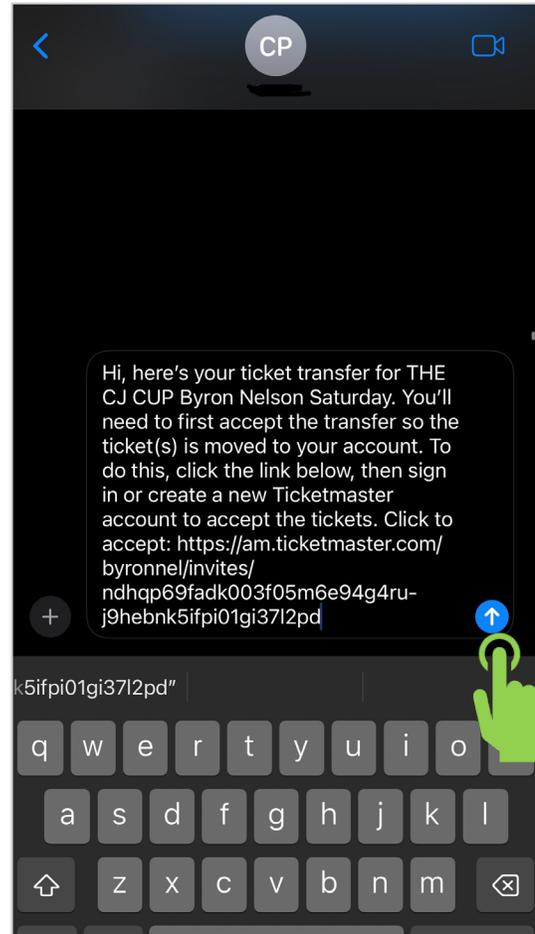
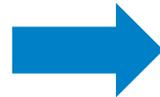
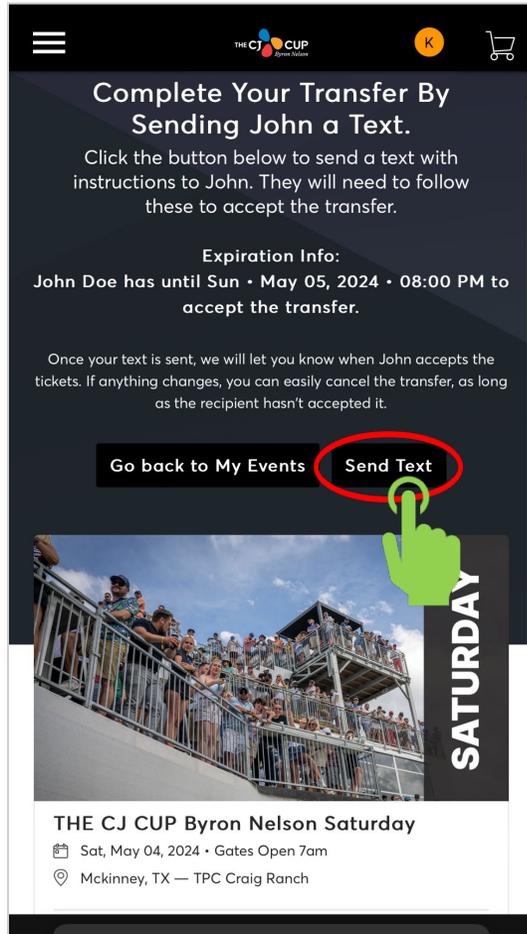
Adding tickets to your wallet before the event will make entering the event much easier for you.

\*\*\*Only add the tickets you are using yourself. Do not add tickets you are transferring to others so you can keep track of which tickets are yours.\*\*\*

# OPTION 3: TRANSFER TICKETS VIA TEXT MESSAGE



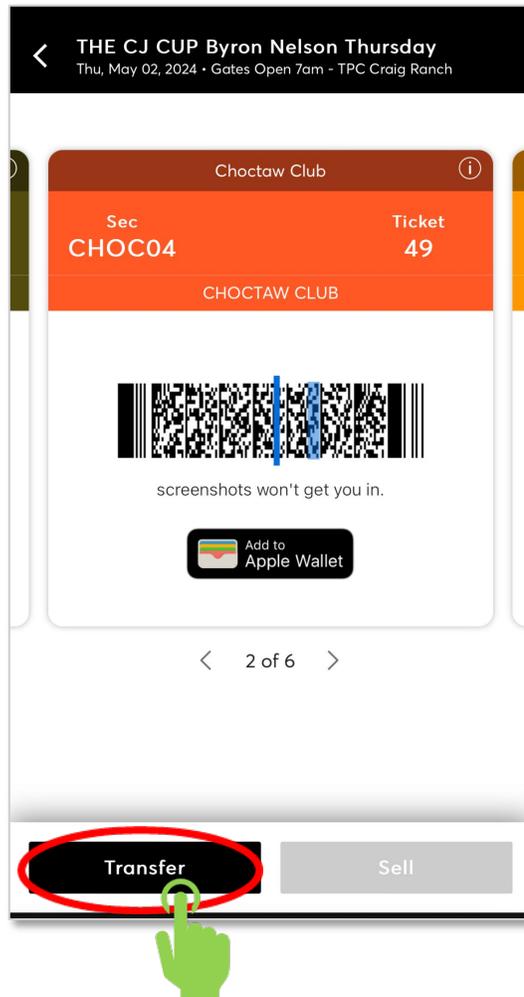
# OPTION 3: TRANSFER TICKETS VIA TEXT MESSAGE CONT.



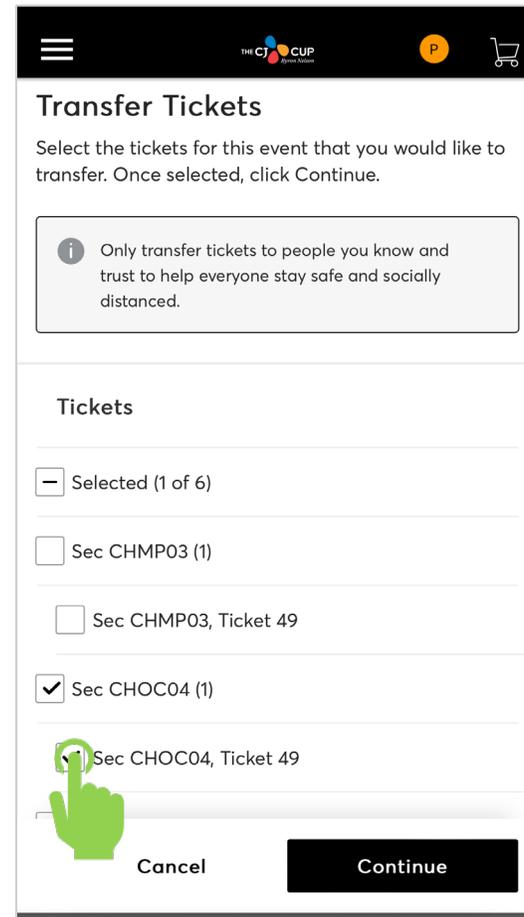
Once you have selected the tickets you want to transfer and added the number you want to send them to and hit transfer, make sure to tap the 'Send Text' button or the tickets will not be transferred.

Once you send the text, your messages will pull up with the text loaded and ready to be sent. They then click the link in the message to accept the tickets.

# OPTION 3: TRANSFERRING TICKETS VIA EMAIL



To transfer your ticket, click 'Transfer'.



Select the tickets you want to send and click the 'Next' button below.

# OPTION 3: TRANSFERRING TICKETS CONT.

**Add a Recipient** ✕

First Name \*  
John

Last Name \*  
Doe

Transfer tickets via:  
 Email Address     Text Message

Email Address \*  
johndoe@gmail.com

Cancel    **Save**



**Transfer Tickets**

Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

**Select Recipient**

+ Add a New Recipient

**JD John Doe**  
johndoe@gmail.com

Message (Optional)

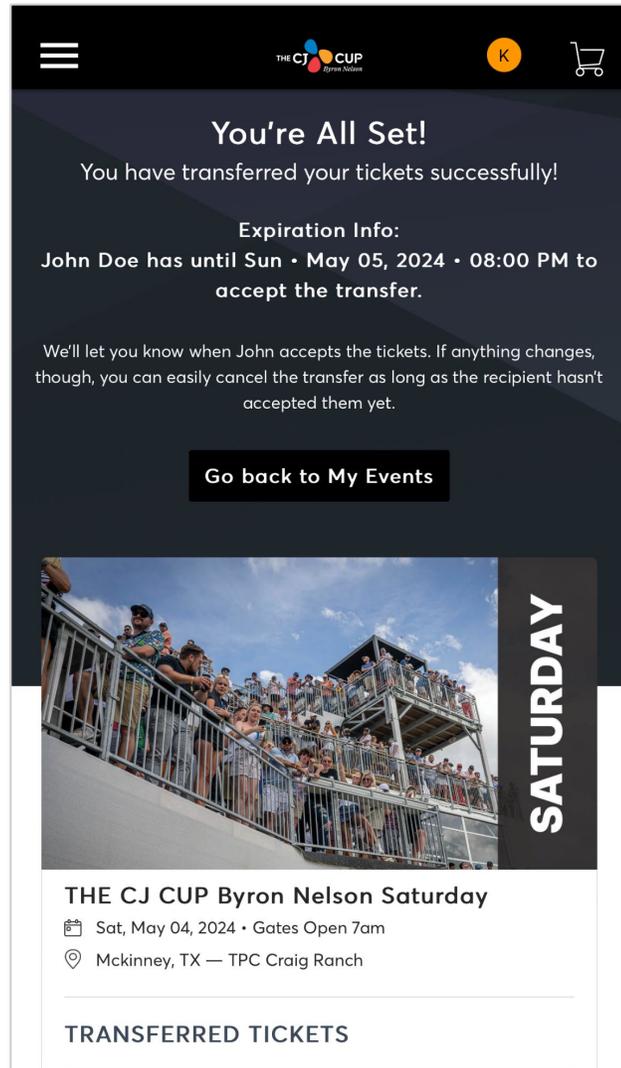
255 Character(s) Remaining

Cancel    **Transfer**

Type in the information of the person you want to transfer the tickets to. Click 'Save'.

To complete the transfer, click the 'Transfer' button below.

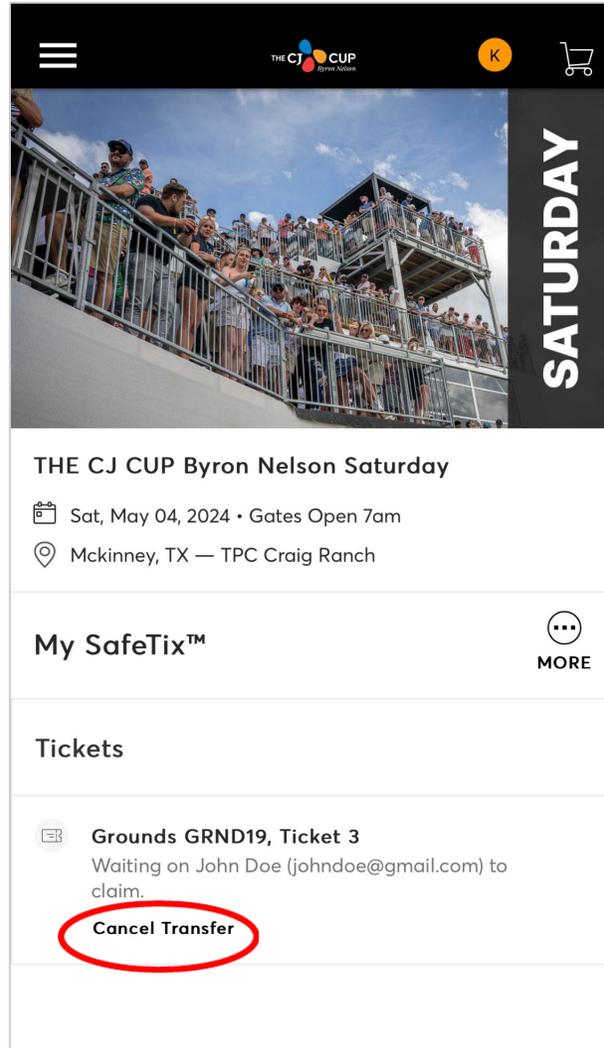
# TICKET TRANSFER CONFIRMATION



That's it! You will get a confirmation on this screen as well as an email. You will be notified when the tickets are accepted.

\*\*\*Please note that once the recipient accepts the tickets, they will no longer be available in your account. If for some reason the recipient cannot attend, or you need the tickets back, the recipient will need to follow the transfer steps to send the tickets back to your account.\*\*\*

# FINAL STEPS



The tickets have been successfully transferred!

You will be able to view the status of the tickets on your 'My Events' dashboard and may cancel the transfer as long as the recipient has not accepted yet.

# CONTACT US

For further questions regarding your tickets, please visit our website for more information:

<https://thecjcupbyronnelson.org/>

Contact us:

Email: [sales@salesmanshipclub.org](mailto:sales@salesmanshipclub.org)

Phone: (214) 944-5729