



*Thank you for your interest in volunteering at THE CJ CUP Byron Nelson! We look forward to once again having our volunteer family back together for THE CJ CUP Byron Nelson in 2025.*

#### MINIMUM REQUIREMENTS FOR A VOLUNTEER:

- All must be a Minimum of 18 years of age or older.
- Available to work at least three shifts between Sat. 4/26-Monday 5/5.
- Typical shifts run from beginning of play until end of play each day.
- Flexible in volunteer assignment.
- Ambulatory to walk 18 holes or stand for long periods of time.

Registration is open to the public; you could be considered for any area that still has openings. Thank you for volunteering and ultimately helping Momentous Institute, the sole beneficiary of THE CJ CUP Byron Nelson. Momentous Institute exists to build a world of emotionally thriving people through innovative mental health services, education, and professional training. Momentous Institute directly serves over 7,800 children and families each year through its nationally acclaimed Momentous School and innovative mental health services. By volunteering, you are helping to make a difference in someone's life.

## POSSIBLE VOLUNTEER COMMITTEES

#### CONCESSION STAND

The Salesmanship Club of Dallas will operate a concession stand along the 18<sup>th</sup> Fairway. Smashburger Tacos will be sold at this location. All proceeds from this concession stand will go to Momentous Institute. Volunteers will assist with sales and food prep work. A concessionaire cook will be handling most of the cooking. Shifts 8:30 a.m. to 12:00 p.m., 11:30 a.m. to 3:00 p.m., and 3:00 p.m. to 7:00 p.m. (Saturday and Sunday will close around 5:00 p.m.) Volunteers will only be assigned to this one concession stand. Apron provided.

#### CORPORATE VENUE ADMISSIONS

Greet patrons and verify credentials authorizing entry to corporate venue entrances. Shift times will vary.

#### CORPORATE WRISTBANDS (MAIN TOURNAMENT ENTRANCES)

This committee will distribute and administer wristbands to corporate venue ticket holders at the two main entrances. Special detail to reviewing tickets is required.

**DRIVING RANGE – CLOSED** Assist staff on the driving range by sorting golf balls, filling range buckets and marshaling the putting green.



## **GATE ADMISSIONS**

Welcome patrons at the two main entrances, scan tickets for entry. This committee operates outdoors but is covered in a tent and is standing for most of the shift. Shifts are 6:45 a.m. to noon; 11:30 a.m. to 5:00 p.m.

## **GALLERY MANAGEMENT AMBASSADORS (FORMERLY KNOWN AS MARSHALS)**

Gallery Management Ambassadors are given a unique inside and outside the ropes tournament experience. They are responsible for managing gallery noise & traffic; ensuring the safety of our guests by reinforcing health & safety policies; leading by example; and providing a world class guest experience.

Gallery Management Ambassadors are assigned to the teeing area, fairway and green of a specific hole (1 – 18), or to high traffic areas such as practice locations, cross walks, and hospitality areas. Shift times will vary. All volunteers working on this committee must attend the assigned training session on Saturday, April 26th.

## **MERCHANDISE SHOP - CLOSED**

Assist customers and serve as cashiers or assistants in the tournament golf shops. Responsible for directing customers to merchandise, stocking, and working the registers. Retail experience is not required. Simple training will be given onsite.

## **PLAYER HOSPITALITY - CLOSED**

The Player Hospitality tent will be located at the Practice Range. Volunteers will prepare fruit and snacks for the players. This committee will replenish the snacks at the starter tents on #1 and #10 tees but will not be stationed at these two tents. The only tent to be occupied is at the Practice Range.

## **PLAYER TRANSPORTATION (MUST BE 25 OR OVER) - CLOSED**

Assist with courtesy cars around the golf course and relocating cars to various airports in the area. All volunteers working in Player Transportation are required to pass motor vehicle records check prior to the tournament. This committee operates Saturday, April 26th – Monday, May 5<sup>th</sup>.

## **SPECTATOR ADA ON-COURSE COURTESY SHUTTLE - CLOSED**

Volunteers will transport guests that require assistance to and from the main entrance to specific areas on course in a golf cart shuttle. The committee will run a designated route on course in continuous loops. Golf cart shuttles will also assist in transporting spectators and volunteers during evacuations as available. Shuttles will also assist with transporting volunteers to on-course assignments in the morning before play starts and after play, after all spectators' needs have been met.



## TALENT POOL

Fill open volunteer positions on existing committees or fill new requirements that develop during the tournament. This is a great way to experience multiple committees. Shift times will vary depending on placement. No one sits around; everyone will be assigned a position. This is a good way for new volunteers to sample multiple committees.

## UNIFORMS

Help at volunteer orientation on Saturday, April 26th, and the week of the tournament with the distributing and selling of volunteer uniforms. Tournament week is working indoors with air conditioning. May need to assist with moving 20lb boxes.

## TICKET INFORMATION CENTER

Assist patrons needing help with mobile tickets at the two main entrances.

## COMPETITION SUPPORT COMMITTEES

### SHOTLINK 2 MOBILE SPOTTER COMMITTEE (SMS) - **CLOSED**

ShotLink 2 Mobile Spotters are groups of volunteers who are assigned to a specific area on a course hole and whose primary purpose is to visually track and flag when appropriate, all players shots until their ball is located on the green.

Previously this committee consisted of Tablet Operators assigned to specific course hole locations who input and verified ball resting locations during tournament play for all golfers and Spotters who assisted the Tablet Operators and flagged balls resting outside the fairway.

Under the new ShotLink 2 system, shot location information for balls at rest will be collected by new cameras and radar enabled devices on the tee box, fairway and green of each hole. ShotLink Mobile Spotters will verify and mark all resting ball locations wherever possible which are located in the rough and hazard areas and help determine where balls cross into hazards from the fairway. Tee box Spotters will continue to use paddles to indicate and communicate ball flight direction. Each group of ShotLink Mobile Spotters on any given hole will work with and report to a PGA Tour staff member assigned to that hole.

On-course support for ShotLink Mobile Spotters will continue to be provided by the Committee Chair and Assistants as in past tournaments. Volunteers will be required to work full-day shifts and volunteers with multiple-day availability will be given hole preferences whenever possible.



## SHOTLINK WALKING SCORERS - CLOSED

The Walking Scorer role is a prestigious and critical volunteer position that requires mental and physical stamina, attention to detail, and a thorough understanding of the game of golf. The Walking Scorer accompanies a group of up to three players in order to keep their score, track specific statistics, and capture real-time data that informs all aspects of the ShotLink system.

### Requirements:

- Walking Scorers must have the physical ability to easily keep pace with their group across all 18 holes without a break and in varying weather conditions. For reference 18 holes will vary from 5-6 miles or roughly 10,000 steps.
- They should be comfortable using a handheld digital device to record each shot, as well as the voice radio with a headset that allows for constant communication with the ShotLink staff.
- Walking Scorers must complete and pass a 1- hour online training course. Walking scorers must attend in-person training that occurs on Saturday, April 26<sup>th</sup>. Walking Scorers must be available for the Wednesday pro-am, April 30<sup>th</sup>, and at least two additional tournament days. Saturday and Sunday tee times are assigned based on years of experience and shotlink statistics. Knowledge about the game of golf *is required*. Shift times will vary.

## STANDARD BEARERS -CLOSED

Walk and carry a scoring standard for 18 holes with the professional golfers and walking scorer volunteers and post the appropriate score on the standard. A lottery system is used to assign tee times on Saturday and Sunday. Knowledge about the game of golf is required. Shift times will vary. All Standard Bearers must be able to walk 18 holes in various weather conditions (hot, cold, windy, or wet). Volunteers must register to work at least three days to carry on Saturday and/or Sunday. Requirements are training session on Saturday, April 26th.

## STANDARD BEARERS' TENT - CLOSED

Assemble standards, insert names onto standards and assist standard bearers prior to their deployment on the course.

See the FAQ if you have additional questions.